



WE ARE CERTIFIED

Community Engagement & Partnerships Lead

WE ARE CERTIFIED - NORISHA FOUNDATION. Public Benefit Organization registration PBO/2026/NL-NDUYEKB, dated 13 October 2026.

Public certificate display copy:

<https://www.norisha.org/documents/norisha-pbo-registration-certificate-display.pdf>

ENROL ONLINE FIRST: www.norisha.org/registration/careers

Applications and planned posts

25 October-30 November 2026, 23:59 EAT | 47 planned national posts for this role; appointments phased.

Role context

Norisha Foundation is establishing experienced professional teams for its county teams across Kenya. This role will help translate the Foundation's mission into coordinated, accountable support for vulnerable children, young people and families. The work requires depth of expertise, independent professional judgment and effective cooperation across programme and support functions. The postholder must understand how their decisions affect service quality, safeguarding, resources and public trust.

Purpose

Build trusted community and institutional relationships that support inclusive and accountable programme delivery. Provide departmental oversight and supervise the Assistant.

Reporting

Supported by one department Assistant. The Lead reports to the County Coordinator, with relevant regional/national functional guidance. The Lead assigns work, reviews its quality, mentors the Assistant and remains accountable for the department's professional outputs.

Responsibilities

1. Map community organisations, institutions, service providers and partnership opportunities.
2. Coordinate consultations, outreach and accessible communication about approved activities.
3. Maintain partner action registers and follow up agreed commitments.
4. Coordinate volunteer engagement with HR and responsible programme supervisors.
5. Support feedback channels and refer complaints or protection concerns to the appropriate Lead.
6. Document engagement accurately without promising unapproved benefits, funding or appointments.





7. Allocate and review the Assistant's work, develop departmental routines and provide professional advice and risk reporting to office leadership.

Required qualifications

Master's degree in community development, development studies, sociology, social work, communication or a closely related field.

Required experience

At least 5 years of progressively responsible experience in community engagement and partnerships, including 3 years supporting NGO, nonprofit, humanitarian or community-development programmes and 2 years holding functional responsibility, supervising relevant work or independently managing a substantial professional portfolio. These periods may overlap. Experience must show increasing responsibility and verifiable results.

Knowledge and expertise

Facilitation, listening, negotiation and respectful conflict resolution.

English and Kiswahili communication, inclusive outreach and digital partner records.

Ability to coordinate several stakeholders while maintaining clear commitments and boundaries.

Practical assessment

Develop a stakeholder-engagement plan and respond to a fictional community complaint or partnership disagreement. Explain how you would prioritise departmental work, supervise an Assistant and review the quality of the function's outputs.

Desirable strengths

Relevant advanced specialist training, continuing professional development and experience supporting complex, multi-programme organisations. A record of mentoring colleagues, improving systems and delivering measurable professional results is desirable.

Expected contribution

The successful postholder will be expected to establish dependable working routines, maintain evidence of work completed, identify risks early and provide practical advice to office leadership. Performance will be assessed against agreed work plans, quality of professional outputs, timely escalation and demonstrable improvements in delivery. Appointment does not confer authority to activate services, collect money or make commitments beyond written delegation.





1. Enrol, then complete your application

FIRST ENROL at <https://www.norisha.org/registration/careers> and save your reference. Then review this JD and submit the cover letter, CV, relevant academic/professional certificates and two professional referees (with permission) to mark@norisha.org. Email subject: NORISHA RECRUITMENT 2026 | enrolment reference | role title | preferred county. Use PDF attachments totalling preferably below 10 MB. Applications close 30 November 2026 at 23:59 EAT. Do not send ID/passport copies, KRA PINs, SHA, banking, medical or confidential beneficiary records through the public enrolment form. No recruitment fee is charged.

2. Appointment and deployment

Selection, credential checks, available funding, readiness and a written offer precede appointment. Remuneration, contract duration, benefits, duty station and start date are confirmed in written terms. Intended start: 1 December 2026, tentative. Enrolment is not an employment offer or authority to represent Norisha.

3. Authenticity and fairness

Qualifications, experience, professional credentials and references must be accurate, genuine and verifiable. Forgery and deliberate misrepresentation may lead to rejection or withdrawal of an offer after verification and referral to the relevant authorities. Selection assesses job-related competence; reasonable assessment adjustments may be requested.

4. Applicant privacy

Application information is used for recruitment review, contact and necessary credential/reference checks by authorised reviewers. Unsuccessful files are reviewed for deletion six months after closing unless retention is legally required. Longer talent-pool retention requires a separate invitation. Contact mark@norisha.org about access or correction, or Kenya's Office of the Data Protection Commissioner about applicable rights.

